

# Accessibility Statement for Queen's Park Community Council

This website is run by Queen's Park Community Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

Change colours, contrast levels and fonts

zoom in up to 200% without the text spilling off the screen

Navigate the website using just a keyboard

Navigate the website using speech recognition software

Listen to the website using a screen reader

The text and pictures will reflow when you change the size of the browser window

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website aren't fully accessible:

- The older PDF documents aren't fully accessible to screen reader software
- We will be purchasing software to enable agenda packs to become fully accessible, some documents will not be accessible due to nature of documents that have to be included. These agenda packs are clearly marked, and alternative ways to receive the information are explained below.

## What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read or audio recording please contact us:

email: [director@queensparkcommunitycouncil.gov.uk](mailto:director@queensparkcommunitycouncil.gov.uk)

call: 020 8960 5644

We'll consider your request and get back to you in 7 days.

If you can't view the map on our 'contact us' page, call or email us for directions.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, please let us know by emailing us at: [director@queensparkcommunitycouncil.gov.uk](mailto:director@queensparkcommunitycouncil.gov.uk)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contact us by phone or visiting us in person

## Technical information about this website's accessibility

Queen's Park Community Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AAA standard.

### Non accessible content

The content listed below is non-accessible for the following reasons.

Content that's not within the scope of the accessibility regulations

### PDFs and other documents

Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2.

The accessibility regulations don't require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Archived agenda packs PDFs are not fully accessible. These documents are not essential for accessing any services.

Any new PDFs or Word documents we publish will meet accessibility standards.

## How we tested this website

This website was last tested in September 2021 with a random sample of pages using Wave Accessibility Checker. Pages that were shown to have errors were corrected.